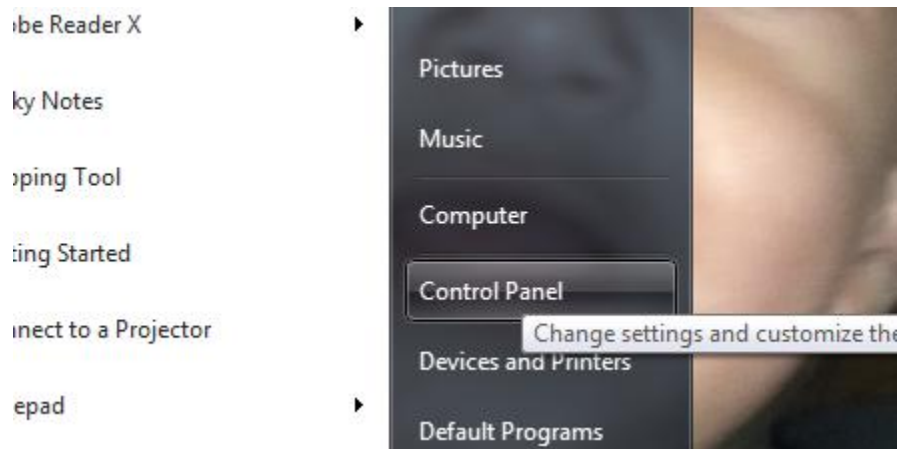


# WHERE TO FIND & HOW TO USE CUSTOMER EXPERIENCE IMPROVEMENT PROGRAM SETTINGS

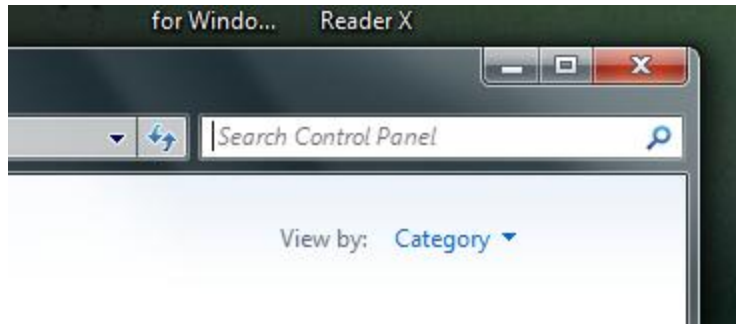
BY : MIKE



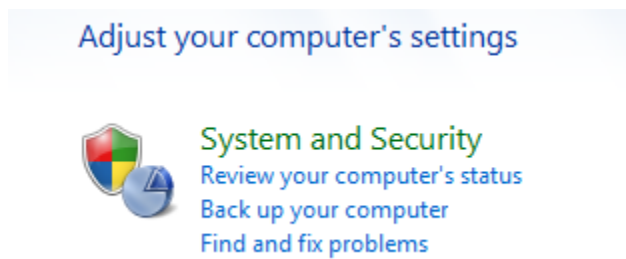
1. Click on the start menu located to the left and at the bottom of the desktop screen.



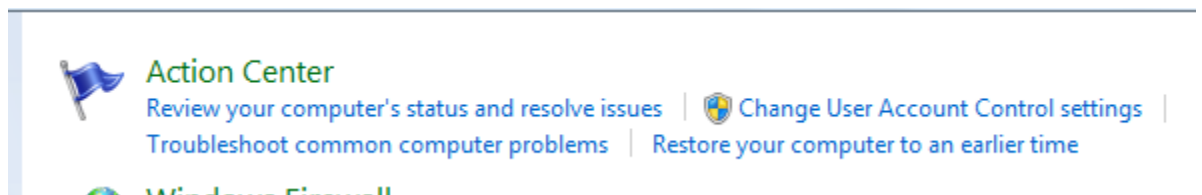
2. In the right side of the menu that pops up click on Control Panel.



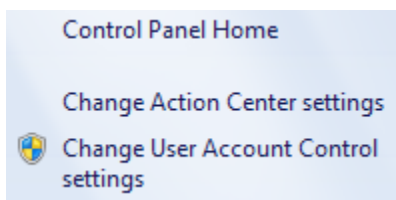
3. In the next box that pops up you want to change the View by: to Category(if not already ), Located in the top right under the search control panel box.



4. Now in that same dialog box click on the System and Security.



5. In the top of the screen click on Action Center.

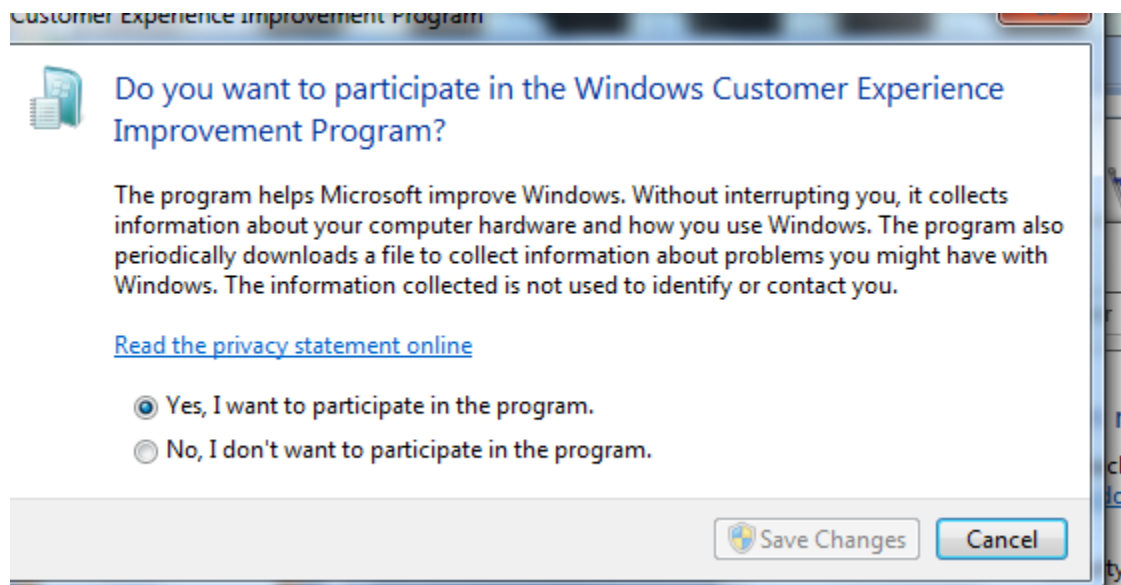


6. In the list to the left click on Change Action Center settings.

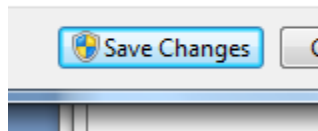
Related settings

[Customer Experience Improvement Program settings](#)

7. At the bottom of the screen click on Customer Experience Improvement Programs settings. (right above problem reporting settings)



8. In this box that appears click on the circle before Yes, I want to participate in the program.



9. Then you click Save changes (if it does not give you the option to save changes after you selected yes, then click on the second option to No, I don't want to...etc..., then you want to click on the yes option once again . It will then give you the option to save changes) then box will close .

## **WHAT IS CUSTOMER EXPERIENCE IMPROVEMENT PROGRAM SETTING.**

If you accept, Microsoft Corporation collects statistical information about your system configuration, the performance of some components of Windows, and certain types of events. Windows periodically uploads a small file to Microsoft that contains a summary of the information collected. The file is transmitted by using the Internet.

The uploaded data contains no information that identifies you or your company. There are no surveys to complete, and it all happens automatically—you're never interrupted. You should experience no loss in performance. If your computer is not connected to the Internet, the data is discarded. Microsoft does not share this information with other companies; it is used only by Microsoft in aggregate form for the purpose of improving our software for our customers.